

PO Box 4 - 6350  
Quepos, Aguirre  
Costa Rica



Manuel Antonio Beach - Costa Rica

Tel: (506) 2777 - 0355  
Fax: (506) 2777 - 0050  
[info@lamariposa.com](mailto:info@lamariposa.com)  
[www.lamariposa.com](http://www.lamariposa.com)

**Contracted Rates for: MONCOSTARICA INVERSIONES TURISTICAS**

**Valid from: Nov. 16th, 2013 until November 15th, 2014**

**Rates below are commissionable by: 20%**

<b>Nov. 16<sup>th</sup>, 2013</b>	<b>Apr. 16<sup>th</sup>, 2014</b>
<b>Apr. 15<sup>th</sup>, 2014</b>	<b>Nov. 15<sup>th</sup>, 2014</b>

<b>THE HONEYMOON SUITE</b>	<b>\$470.00</b>	<b>\$350.00</b>
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A complete top- floor dedicated to our unique and exclusive Honeymoon Suite. A Bright and spacious unit surrounded by the tropical forests. Offering a king size bed a walk-in closet and a small studio. Indulge yourself and take a romantic getaway or enjoy your honeymoon in the perfect setting. Relax from your Jacuzzi in your oversized terrace and admire the breathtaking panoramic views of the Pacific Ocean and the Manuel Antonio National Park Bay. **1 unit / 2 people maximum**

<b>THE DOUBLE CONNECTING</b>	<b>\$420.00</b>	<b>\$330.00</b>
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Ideal for families travelling together or groups of friends - Each large room features a king size bed and private bathroom, the larger room includes a spacious sitting area that leads out to a private terrace overlooking the Pacific Ocean. Both bedrooms are separated by a large internal door and have a separate entrance for more privacy. The Double Connecting Ocean View rooms is situated on the corner of the Hotel's main building, offering unbeatable views of the blue waters of the Manuel Antonio beaches and National Park, and some of the most unforgettable sunsets in the world. **1 two-bedroom unit / 6 people maximum**

<b>PREMIER OCEAN VIEW</b>	<b>\$330.00</b>	<b>\$260.00</b>
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These airy contemporary spacious rooms offer a tasteful design combination of European modern style and Costa Rica's tropical style. Positioned along the crest at the highest point in Manuel Antonio, the Premier rooms boast incredible panoramic ocean views of Manuel Antonio beaches and National Park. These mesmerizing views seamlessly blend indoor comfort with an open-air furnished balcony. The rooms feature either a king or a queen size bed with an additional futon. Some units also feature a kitchenette. **20 Units / 3 people maximum**

<b>THE FULL OCEAN VIEW</b>	<b>\$305.00</b>	<b>\$215.00</b>
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Offering the most inspiring views of the Pacific Ocean from your furnished balcony, most of these units are housed on the upper levels of the Hotel's main building. This spacious, comfortable room features two Queen Size beds and can comfortably accommodate 4 people, a great option for families. From your private balcony relax and listen the sounds of the surf and gaze at the breathtaking panoramic ocean views or experience some of the most incredible sunsets in the world.

For a more romantic experience, the original hotel villas located on ground floor offer a spacious sitting area and a king size bed, with a fabulous view of the Pacific Ocean and the Manuel Antonio National Park Bay. **19 Units / 4 people maximum**

<b>STANDARD PARTIAL OCEAN VIEW</b>	<b>\$245.00</b>	<b>\$180.00</b>
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Kick back in your airy balcony that merges into the tropical forest- perfect for enjoying the green colors of Costa Rica and listening to the calls of the howler monkeys. Ideal for relaxation, the Partial Ocean View room is often visited by capuchin monkeys, sloths and birds. Surrounded by nature, this bright airy room offers a Queen Size bed and a single bed. Some units have two double beds and a sitting area. **14 Units / 3-4 people maximum**

<b>STANDARD GARDEN VIEW</b>	<b>\$215.00</b>	<b>\$160.00</b>
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Our spacious Standard Room offers tranquility and comfort at the lowest rate. This oversized room features two double beds and a sitting area. The room opens to a wood deck balcony with outdoor chairs and doesn't have Ocean views. **4 Units / 4 people maximum**

Moncostaricaavel 11/15/2013

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#### HOTEL INCLUSIVE AMENITIES

- All our units are fully air conditioned and are equipped with cable LCD TV; IDD & NDD telephone facility, hot shower, hairdryers, electronic safe box, beach towels, high speed internet access and Wi-Fi connection is available at the social areas. The Hotel offers a free shuttle service from/to the Manuel Antonio beach 4 times per day. The Hotel has 3 swimming pools, one restaurant and two bars. The Hotel offers 2 parking lots without extra cost for registered guests.
- Breakfast is included on the rates.

#### GENERAL TERMS AND CONDITIONS

1. Rates and conditions are subject to change without prior notice.
2. Rates are quoted per night for a double or single occupancy.
3. Government taxes are not included on the rates expressed above (13%)
4. All reservations not guaranteed may be cancelled depending of the hotel availability. The Hotel reserves the right to validate only reservations covered by a deposit. All reservations without a corresponding deposit are considered a temporary space blocking and /or a tentative reservation for a given period.
5. The hotel will perform the usual collection of prepayments. Nevertheless, this will not release the agency of its responsibility to pay attention to prepayment deadlines and make the actual payment of the service that is being contracted. Any delay to make the payment on the right date must be notified to the hotel in order to request more time to pay if needed and whether it is suitable for the Hotel.
6. Reservation requests received from agencies are replied by the hotel via e-mail or fax using a form titled "Hotel Reservation". This form contains the information and value of the requested booking. Besides, the agency must check the terms and conditions of the reservations stated in this form, and contact the hotel immediately if they were different to the requested ones or if any of them needs to be amended. The Hotel will not be responsible for any mistake derived from wrong information provided on the reservation request form received from the agency and confirmed by the Hotel.
7. The Hotel understands by double occupancy that 2 people use only one room. The Agency must be extra careful when reserving since they have to make sure that the clients understand that commonly there will be one king or queen size bed per room. If the 2 people want to have separated beds in the same room, it must be explicitly indicated in the reservation request of the agency. Otherwise, the hotel assumes as understood that 2 people share the same bed and the agency has explained this to the clients. When more than 2 people are travelling, the hotel and the agency must clarify the bedding distribution or know very well the clients preferences of sharing or not the beds.
8. The Hotel understands and identifies itself with clients and/or agencies that, for reasons beyond their control or misfortune (example: illness, death, accidents, airplane delays, weather etc., etc.), may be forced to cancel their reservation against their will out of the period of time for cancellations without penalty. Yet, the hotel will study every case separately to consider whether or not it will apply any penalty. Nonetheless, the hotel assumes that the agency and clients have access to sources of protecting themselves against such contingencies like travel insurances and other, and they have already taken actions to protect themselves in this sense.
9. FORCE MAJEURE CLAUSE: La Mariposa Hotel is not liable for failure to execute arrangements specified herein directly or indirectly caused by or in consequence of conditions beyond its control. Nevertheless, option to rebook is subject to availability of rooms covered by the tour dates.
10. Children under 8 years old are free of charge when sharing with parents (maximum two children per room allowed).
11. Additional extra charge for person over 8 years old is \$50.00 plus taxes and is not commissionable.
12. During the High Season, special payment policies will apply. Please confirm with the Reservation Department.
13. Upgrade to a higher room category will depend on availability of rooms at the guest's arrival time.

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14. Check in time: 03:00 pm. Check out time: 12:00 noontime. Agencies please inform the Check-in and Check-out times to the clients to avoid any misunderstanding at their arrival. Only when is possible (room already cleaned and available), the hotel will allow the client to enter in the room before the Check-in time. Likewise, clients must be told that there is a \$50.00 for late Check-out passed 12:00 noon.
15. Early check-out: Unused room/night is non-refundable for early departure, regardless of the season.
16. Prostitution in Costa Rica is not allowed and strictly not permitted in our property.
17. GUIDE, DRIVER OR TOUR LEADER: The Hotel will offer a complementary room on group reservations from 20 to more rooms, with breakfast included for 2 people maximum. The Agency will pay 50% of the rack rate (plus taxes) for group reservations from 10 to 5 rooms. The Agency will pay the agency's net rate (plus taxes) for group reservations from 4 or less rooms. The consigned room is a standard category with 2 double size beds assigned according to the hotel's convenience and room availability.

## **PAYMENT AND CANCELLATION POLICIES**

### **INDIVIDUAL RESERVATIONS (FIT's)**

18. The Hotel requires a full payment 30 days before the date of arrival of the clients. If full payment is not received as mentioned, reservation is subject to cancellation without prior notice.
19. All cancellations must be done in writing and sent by fax or via e-mail to the Hotel Reservations Department and received a written acknowledgement from this office to be processed.
20. NO SHOW is strictly non-refundable, regardless of the reason.
21. Cancellation of a reservation requested within 31 days or more before to the arrival date of the clients will not receive any penalty.
22. If cancellation is requested within 30 days or less before to the arrival date of the clients, the corresponding prepayment deposit will be non-refundable, regardless of the reason.

### **GROUP RESERVATIONS**

23. All cancellations must be done in writing and sent by fax or via e-mail to the Hotel Reservations Department and received a written acknowledgement from this office to be processed.
24. NO SHOW is strictly non-refundable, regardless of the reason.
25. Group reservations can be only accepted and confirmed if and when is done for a minimum of 2 nights stay in every reservation on the Low Season and 3 nights stay minimum for the High Season.
26. For group reservations, the Agency needs to deposit the 30% of the full amount upon confirmation of the reservation and the full payment is required 60 days before to the arrival of the group.
27. The 30% deposit is absolutely non-refundable in case the group reservation is cancelled after it has been confirmed or in case the agency fails to pay the remaining balance of the 70% in the deadlines established for each reservation.
28. Cancellation of a group reservation requested within 60 days or more before to the arrival date of the clients, will be penalized with the 30% deposit already done, regardless of the reason involved in the cancellation.
29. If cancellation is requested within 59 days or less before to the arrival date of the clients, the corresponding deposits will be non-refundable, regardless of the reason involved in the cancellation.
30. Payments can be directly deposited to our bank accounts indicated further in this document, and a clear legible copy of the deposit receipt must be faxed to the (506) 2777-0050 or scanned and emailed to: [info@hotelmariposa.com](mailto:info@hotelmariposa.com)

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31. For all the reservations requested in a shorter period than the days established previously, the full payment has to be made immediately.
32. Costa Rican Bank accounts information:  
Banco de Costa Rica No. 001-299655-3  
Banco de San José No. 914023684  
Legal Company name: La Mariposa HLM S.A.  
Cédula Jurídica No 3-101-171253  
All deposits should be done in US currency.
33. If the Agency wishes to pay the corresponding amount of the reservation with your client's credit card, the applicable rack rate applies with the same bank charges of 3.00% less on your commission. Your Agency has the option to advise the hotel to apply the full amount of the reservation directly to your client's credit card and the commission incurred will be deposited in lieu to your chosen bank account upon guest's departure.
34. For company credit card payments, please fill all the details needed with the credit card authorization form with the authorized signature and send back to us by fax at (011-506) 2777 0050. Please be reminded that in case of company credit card payments, your agency will only receive a commission less 3.00% to cover the bank charges incurred with the form of payments made.
35. This contract is binding by and between Hotel La Mariposa and the under the Agency listed below represented by the agency's signatory.

Signed by:

\_\_\_\_\_  
Joseph Louis Quintana  
General Manager  
Hotel La Mariposa  
Manuel Antonio, Quepos  
Costa Rica

Confirmed and received by:

\_\_\_\_\_  
Full name / Signature

\_\_\_\_\_  
Designation

Date: \_\_\_\_\_