



# Freddo LecheTours

LECHERÍA - FÁBRICA DE QUESOS - CAMPO DE FRESAS

# Our History

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The pioneers and founders of the villages of Fraijanes and Poasito, were devoted to work and take care on the land; values inculcated and reflected today by each of the current residents. For generations, hard work and passion for the land, developed these small towns. But it's not until the rise of tourism, that local economy had a radical change.

Tourism opened new opportunities for the area, becoming a tourist corridor and the prelude to one of the most visited tourist destinations in Costa Rica: Poás Volcano. As part of the service offering, the Vargas family started their restaurant Freddo Fresas, which has been going on for two generations with the faithful motto of good service, quality, and love for hard work.

As part of its mission and innovation, a new initiative is created and together with a local entrepreneur, the idea of providing visitors a chance to live a rural experience like no other is developed. As a result, Freddo Leche Tours is formed.

The tour takes place on the farm El Corso of approximately 400 hectares, which is the perfect setting for all the activity. This property was acquired in 2004 with the purpose of milk production, with amazing results. However, it is not until 2012 when gates of the farm were opened to the public and the company was based.

There is no other similar tour in Costa Rica that offers a rural hike by boundaries with wonderful views of Poas Volcano and Barva Volcano, primary and secondary forest, visits to strawberries fields, milking stall, artisan cheese factory, delicious tastings and especially an authentic and natural experience.

## Mission

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Sharing an authentic rural experience, maximizing the benefits for all the parts concerned, respecting the cultural and natural resources of the area.

## Vision

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Be the best tourist destination of Costa Rica, promoting rural culture, rescue of traditions and development of own products through a tourist operation committed to the environment and society.



## Our Values

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- Solidarity
- Friendship
- Diligence
- Humility
- Responsibility
- Authenticity
- Sustainability

## Location

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We are located in Alajuela, on the road to Poas Volcano, 3 kilometers east, at the detour to Poasito and Vara Blanca, in front of Hotel Villa Calas.

GPS Coordinates: +10° 9' 31.37", -84° 10' 22.84"



From San Jose: 90 minutes from San José. Take General Cañas freeway (# 1) up to Alajuela. In Alajuela it is recommended to take the route from the Courts of Justice on to Poas Volcano National Park, take a detour towards Vara Blanca - Poasito and turn right until you reach the farm.

We have a privileged location, on route to tourist destinations such as:  
Poas Volcano - Arenal Volcano - Sarapiquí

## Schedule

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Every day of the week from 8:00 am – 4:00 pm

Tours: 9:00 am / 11:00 am / 1:00 pm

\*\*Option of self guided visits

## Facilities and Services

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- Parking Lot
- El Bar de la Leche (Coffee Shop)
- Wireless Internet
- Trails
- Restrooms
- Products Sales (Cheese - Strawberries)
- Souvenir Shop
- Picnic Area
- Corporate Events
- Educational Tours & Volunteering



# Tour Description

Our tour takes about two hours, on a walk through the farm boundaries with incredible views and rural landscapes. We start at the first of 10 stations called: **Rural Setting**, where we will have a small overview of the site and project, in addition to an explanation about the rural customs and traditions, as well as an overview of local and farm activity. This station is the perfect welcome for all the information offered and for the amazing view of the project. We continue the tour to the **Viewpoint of the Colossus**, a wonderful vantage point of Poas Volcano. Freddo Leche Tours is a unique attraction in the area. It has a specific viewpoint of the volcano. Without doubt, this is the ideal place to take pictures of the volcano and explain relevant data and special notes about its activity.

The tour continues and becomes more ecological, as the station, called **House of the Birds**, is the ideal place for observing and listening to birds of all colors. It is also the prelude to discuss the nature of the area as it connects with the station **Forest Trail**, which invites you to enter a path of 300 meters on a secondary cloud forest patch where you can admire trees species, tree ferns and birds.



Continuing with the hike, we will have a small break at: **The Lake of the Grandfather**, a small lake surrounded by forest. The most awaited station: **The Strawberries Tour**. People are amazed walking among strawberry fields, collecting and eating, while our local guide explains every detail of this well-known fruit (a delicious experience).

After eating strawberries, what better way to continue our journey than herding cows from their barns to the **The Milking Stalls**. Each person will be able to touch and milk the cows as well as taking pictures. Our cows are definitely the stars of the activity. After milking, we will have the cheese tour in our **Factory of Artisan Cheese**, an opportunity see the entire process and learn more about the culture of cheese. It includes tasting and tries of all the products.

At the end, you can enjoy some of our strawberry-based beverages or coffee at our Bar de la Leche. Or, simply sit back and enjoy the best view of Poas and Barva Volcanoes.



# Policies and General Conditions

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## ***Reservation Policy:***

- All reservation requests and paperwork must be emailed: [info@freddolechetours.co](mailto:info@freddolechetours.co) / [ljimenez@freddolechetours.com](mailto:ljimenez@freddolechetours.com)
- All reservations will receive a written confirmation in a period of no more than twelve hours from order receipt.
- In case of groups over 20 Pax, reservations should be made with a minimum of 48 hours.

## ***Cancellation Policy for Groups & FITs:***

- A full refund applies if cancellation is made 48 hours before arrival of the passengers.
- Reimbursement not applicable if cancellation is made less than 24 hours prior to the tour.
- Reimbursement not applicable to late cancellations, "no shows" or services not used, previously booked and confirmed.
- Special cases of cancellation, subject to approval of the manager.

## ***Payment Policies:***

- In the case of walk-ins or small groups, payments can be made directly at our destination, either in cash (\$ - ¢) or credit card.
- For groups larger than 15 Pax, reservation and pre-paid is requested 48 hours before the service. In this case, any confirmation of reservation is subject to prepayment.
- In case of prepayment, please send the receipt of the deposit or transfer

## ***Our accounts :***

Tax ID (Cédula Jurídica): 3-102-659313  
Name on Invoice: Freddo Leche Tours Ltd.

- Colones (Banco Nacional):

Checking Account: 100-01-006-006390-0  
Client Account: 15100610010063908

- Dollars (Banco Nacional):

Checking Account: 100-02-006-600392-0  
Client Account: 15100610026003920

## Special Policies

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- All agencies or organizations are welcome for inspection visits or complimentary passes (CPL), just notify at [ljimenez@freddolechetours.com](mailto:ljimenez@freddolechetours.com) to coordinate the tour.
- In case of impossibility of operation due to force majeure such as a natural disaster, electrical storm or heavy rain falls, tours shall be rescheduled or 100% refund. In case of rain, the tour can be operated without any problems, using the roofed stations Milk Stall - Cheese Factory - Strawberry Fields.
- Minimum for tour operation: 2 Pax
- Private Tours subject to quotation.
- Policy for Driver & Guides: CPL entry & tours and complimentary coffee.
- Child Policy: the tour is suitable for all public and there is no minimum age to join the tour.
  - ✓ 0-3 do not pay entry
  - ✓ 3-12 child rate applies
  - ✓ 12 and older adult rate applies

### **Contact Information:**

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