



TERMS & CONDITIONS

RESERVATIONS

Please send all reservation requests and any changes in writing. This is important to guarantee your reservation.

PAYMENT TERMS

Full payment is required 30 days prior to arrival. For travel agencies with company credit, we required voucher 30 days prior to arrival. For reservations made within 30 days of arrival, payment is due within 2 working days. If we do not receive the necessary payments, space reserved will be released. However, we will endeavor to contact the party making the reservation before releasing space and considering the reservation canceled.

HOLIDAY SEASON

Reservations for the Holiday Season (December 24th – January 2nd) require full payment 90 days prior to arrival. If we don't receive prepayment/voucher by the due date we will release accommodation. Reservations made after September 20th for dates indicated, require full payment within one week. Should the reservation be canceled 60 days or fewer prior to arrival, payment is non-refundable.

A minimum three-night stay is required (not necessarily consecutive).

CANCELLATIONS

Cancellations must be sent to our Reservations Department in writing. Should the reservation be canceled 30 days or fewer prior to arrival, Xandari Resort & Spa will charge a cancellation fee according to the table below.

Days Prior to Arrival

30 - 15 days
14 - 7 days
Fewer than 6

Cancellation Fee

25% of all nights reserved
50% of all nights.
100% of all nights.

A fee will not be charged for cancellations received prior to the 30-day time period.

CHILDREN & ADDITIONAL PERSON

We consider as children, those infants from 0 to 3 years of age. From the age of 4 years on they are considered as adults. Children from 0 to 3 years have no additional charge. The additional person pays \$25.00 plus taxes per night. Commissionable and Continental Breakfast is included.

METHOD OF PAYMENT:

Please make all checks and money orders payable to:

Empresas Brody Ltda in US Dollars: mail to Xandari Resort & Spa, P.O Box 1485- 4050, Alajuela Costa Rica.

Accounting information:

Empresas Brody, Ltda, deposit in dollars in the Banco Nacional Acct.# 100-02-002-601002-9 or BAC San Jose # 905046033.

Please fax us a copy of the deposit slip noting the name of the guests and the date of arrival to (506) 2 442 4847.

CREDIT CARD

If payment is to be made with a credit card (Master Card, Visa or American Express), please request a credit card authorization form from our Reservations Department or fill out our secure reservation form at www.xandari.com