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**Samara Adventure Company**

**Samara, Carrillo, Nosara & Punta Islita**

**Adventure Manual**

**2013**

***Effective January, 2013 – December 31, 2013***

**TRY:**

**ADVENTURE CONNECTION**

**“SAVE MONEY & TIME”**

**Sámara Adventure Company**

**Tours & Excursions out of the Sámara & Carrillo Beach Areas**

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| **OCEAN EXCURSIONS** | **RACK** | **NET** | **Departs** | **Dur.** | **Incl.** | **Min** |
| SUP Samara - Stand Up Paddling Lessons and Adventure Excursion | $60 | $45 | 8am,2pm\* | 3h | S, Bev | 2 |
| Ocean Kayak to Isla Chora with Snorkeling | $50 | $38 | 8am, 2pm\* | 3hrs | S, Bev | 2 |
| Turtle Observation (Camaronal, Ostional or Buena Vista, depending on season) | $45 | $34 | 7pm | 4hrs | S, Bev | 2 |
| Surf Lessons for beginners (with GoPro video included) | $65 | $49 | 8am, 2pm\* | 1.5hrs | S, Bev | 2 |
| Ocean Safari 2-in-1 (Dolphin Sightseeing & Snorkeling) | $55 | $41 | 8am | 3.5hrs | S, Bev | 2 |
| Deep Sea Sport Fishing (half-day tour) | $750 | $700 | 7am | 4 hrs | S, Bev | 1 |
| Deep Sea Sport Fishing (Full-day tour) | $1200 | $1100 | 7am | 10 hrs | S, Bev, L | 1 |

*\* Tours are tide-dependent*

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| **NATURE TOURS** | **RACK** | **NET** | **Departs** | **Dur.** | **Incl.** | **Min** |
| Palo Verde National Park & Güatíl Motorized Boat Tour | $95 | $76 | 8am | 9hrs | L | 4 |
| Wildlife & Birding River Kayaking Tour | $50 | $38 | 8am,2pm | 3hrs | S, Bev | 2 |
| Barra Honda Cave Tour | $95 | $76 | 7am | 8hrs | Bev, L | 4 |
| Hiking in Samara Hills Area | $35 | $30 | 7am,3pm | 2hrs | S, Bev | 2 |
| Mountain Biking (Beach + Mountain Moderate Level) | $50 | $38 | 7am,2pm | 3hrs | S, Bev | 2 |

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| **MOUNTAIN ADVENTURES** | **RACK** | **NET** | **Departs** | **Dur.** | **Incl.** | **Min** |
| Rafting Río Tenorio Class 3-4 One-Day Tour (return to Samara) | $125 | $100 | 7am | 8hrs | L | 2 |
| Safari Float Río Tenorio One-Day Tour with Puma Center visit (return to Samara) | $115 | $92 | 7am | Full day | L | 2 |
| Arenal Volcano One-Day Tour: With Hot Springs + Lunch + Waterfall La Fortuna -- trips run on Tues, Thurs., Sat. | $150 | $120 | 7am | Full day | L | 2 |
| Arenal Volcano One-Day Tour with Lost Canyon Adventures Canyoneering Tour + Hot Springs – trips run on Tues, Thurs., Sat. | $205 | $165 | 7am | Full day | L | 2 |
| Arenal Volcano One-Day Tour with your choice of Arenal Hanging Bridges or Canopy Tour + Hot Springs + Lunch – trips run on Tues, Thurs., Sat. | $205 | $165 | 7am | Full day | L | 2 |
| Monteverde One-Day Tour: Tree Top Walkways + Butterfly + Hummingbird Gardens + Lunch – trips run Wed., Fri. & Sun. | $150 | $120 | 7am | Full day | L | 2 |
| Monteverde One-Day Tour: Canopy Tour+ Butterfly + Hummingbird Gardens + Lunch – trips run Wed., Fri. & Sun. | $150 | $120 | 7am | Full day | L | 2 |

S: Snack L: Lunch D: Dinner Bev: Beverage G: Guide

*For Nosara or Punta Islita Beaches: extra charge $30 per person*

**Adventure Connections – Shuttle-Tour-Shuttle**

# *Do an adventure on the way to your next destination – let the journey be your adventure!*



***Leaving Samara & Carrillo Beaches***

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| **RAFTING & SAFARI FLOAT** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to La Fortuna (Arenal) ***Rafting on the way on the Rio Tenorio Class 3-4*** | $125 | $100 | 7:00am | 9 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to La Fortuna (Arenal) ***Safari Float on the way on the Rio Tenorio with visit to Puma Center*** | $115 | $92 | 7:00am | 9 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to Monteverde  ***Rafting on the way on the Rio Tenorio Class 3-4*** | $125 | $100 | 7:00am | 9 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to Monteverde  ***Safari Float on the way on the Rio Tenorio with visit to Puma Center*** | $115 | $92 | 7:00am | 9 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to Liberia  ***Rafting on the way on the Rio Tenorio Class 3-4*** | $125 | $100 | 7:00am | 7 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to Liberia  ***Safari Float on the way on the Rio Tenorio with visit to Puma Center*** | $115 | $92 | 7:00am | 9 hours | S,L | 2 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to San José  ***Rafting on the way on the Rio Tenorio Class 3-4*** | $125 | $100 | 7:00am | 7 hours | S,L | 4 |
| Shuttle-Tour-Shuttle Playa Samara/Carrillo  to San José  ***Safari Float on the way on the Rio Tenorio with visit to Puma Center*** | $115 | $92 | 7:00am | 9 hours | S,L | 4 |

S: Snack L: Lunch D: Dinner Bev: Beverage G: Guide

**NOTE:** We may have an extra transport charge for hotels outside of our normal pick-up zone (1-8pax) – please inquire to confirm hotel pick-up time and pricing.

*For Nosara or Punta Islita Beaches: extra charge $30 per person*

**>>Don’t forget to try the daily SAMARA SHUTTLE La Fortuna to Playa Samara<<**



**Private Transport Playas Samara, Carrillo, Punta Islita, Nosara Areas**

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **To/From Carrillo & Samara** | **RACK**  **1-8 pax** | **NET**  **1-8 pax** | **Hours** | **To/From Punta Islita & Nosara** | **RACK**  **1-8 pax** | **NET**  **1-8 pax** | **Hours** |
| **SJO Airport (San José) -Special Price** | **$200** | **$170** | **4** | SJO Airport (San José) | $230 | $195 | 5 |
| **La Fortuna/Arenal-Special Price** | **$200** | **$170** | **4** | La Fortuna/Arenal | $230 | $195 | 5 |
| **SAMARA SHUTTLE**  **La Fortuna-Samara** | **$45** | **$30** | **4** | Liberia Airport | $155 | $132 | 3 |
| Liberia Airport | $115 | $95 | 2 | Rincón de la Vieja | $195 | $165 | 2.5 |
| Rincón de la Vieja | $150 | $128 | 3 | Tamarindo/Flamingo | $155 | $132 | 3 |
| Tamarindo/Flamingo | $125 | $106 | 2 | El Coco Beach | $155 | $132 | 3 |
| El Coco Beach | $125 | $106 | 2 | Montezuma | $250 | $212 | 5 |
| Montezuma | $200 | $170 | 4 | Mal País Beach | $250 | $212 | 5 |
| Mal País Beach | $210 | $178 | 4.5 | Tambor Hotel | $225 | $190 | 4 |
| Tambor Hotel | $180 | $153 | 3.5 | Jaco Beach | $240 | $204 | 5.5 |
| Jaco Beach | $200 | $170 | 5 | Quepos/Manuel Antonio | $295 | $250 | 6 |
| Quepos/Manuel Antonio | $250 | $212 | 5.5 | Monteverde | $185 | $157 | 4 |
| **Monteverde-Special Price** | **$155** | **$135** | **3.5** | Samara | $70 | $60 | 45min |
| **SAMARA SHUTTLE**  **Monteverde-Samara** | **$45** | **$32** | **4** |  |  |  |  |
| Golfo Papagayo | $125 | $106 | 3 |  |  |  |  |
| Nosara | $70 | $60 | 45min |  |  |  |  |

### NOTE: Extra $20 charge for transport pick-up before 6am & after 7pm. $10 extra per hour for delayed flights (1st hour free.)

*For Nosara or Punta Islita Beaches: extra charge $30 per person*

**AVAILABLE SHARED-RIDE SHUTTLE SERVICES**

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| **Leaving La Fortuna (Arenal Area)** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| To Playa Samara  **SAMARA SHUTTLE**  Special introductory offer Jul, Aug, Dec, Jan, Feb | $45 | $30 | 7:10am | 4.5 hours | -- | 2 |
| To Monteverde (Van-Boat-Van Transport) | $32 | $22 | 8:30am- 2:30pm | 3 hours | -- | 2 |
| To San José | $45 | $30 | 8:00am | 4 hours | -- | 2 |

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| **Leaving Monteverde Area** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| To Playa Samara | $45 | $32 | 7:10am | 4 hours | -- | 2 |
| \*\*To Playa Manual Antonio\*\*  **MANUAL ANTONIO EXPRESS**  Special introductory offer Jul, Aug, Dec, Jan, Feb | $49 | $37 | 8:00am | 4 hours | -- | 2 |

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| **Leaving Manual Antonio** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| To San José  **MANUAL ANTONIO EXPRESS**  Special introductory offer Jul, Aug, Dec, Jan, Feb | $45 | $35 | 2:00pm | 4 hours | -- | 2 |

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| **Leaving Playa Samara/Carrillo** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| To La Fortuna (Arenal Area)  **SAMARA SHUTTLE**  Special introductory offer Jul, Aug, Dec, Jan, Feb | $45 | $35 | 1:00pm | 4.5 hours | -- | 2  (Min. 4 May, Oct, Sep) |
| To Monteverde  **SAMARA SHUTTLE**  Special introductory offer Jul, Aug, Dec, Jan, Feb | $50 | $40 | 1:00pm | 5 hours | -- | 2  (Min. 4 May, Oct, Sep) |

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| **Leaving San José and (SJO)** | **Rack** | **Net** | **Departs** | **Duration** | **Incl.** | **Min** |
| To La Fortuna (Arenal Area) | $50 | $40 | Ask about 10pm shuttle\* | 4 hours | -- | 2 |

***Prices and schedules subject to change.***

* Please call to confirm hotel pick-up time. Please be 5 minutes early in reception with your luggage ready to go to avoid delays.
* Driver will notify the NO-SHOW to our Operations Department if a client is not in Reception at the assigned time.
* Extra transport charges for drop-off outside of our regular zone may apply.
* Shuttle services may be operated by approved shuttle providers and may not be exclusively-Desafío-operated.
* \*Clients may wait up to 1.5 hours on night-time shuttle.

***Política de Reservaciones***

## *Para hacer el viaje de sus clientes más divertido y seguro, nos gustaría decirle acerca de nuestras pólizas y cuestiones de seguridad:*

* Samara Adventure Company reserva el derecho de cancelar o cambiar cualquier viaje (en el río, mar, etc.) por la cantidad de lluvia, oleaje y/o condiciones presentes según el reglamento interno de la empresa. Además, por razones fuera de nuestro control (clima, nivel del mar, etc.) puede ser que cambiemos el tour por otro similar, sin devolución. Nuestro guía líder es el que tiene la última palabra para decidir si se puede correr un tour o no por razones de seguridad. En la ocasión de que el tour no es operado, tenemos que negociar con la compañía sub-contratada y ajustarnos a sus políticas, damos 100% devolución para tours de Samara Adventure Company. En caso de cancelación, ofrecemos otras opciones sin cobro extra.
* Nos reservamos el derecho de cancelar a cualquier cliente en condiciones no adecuadas para hacer un tour por su seguridad y la de todos. Los clientes no deben estar bajo influencias del licor o drogas. Si se necesita tomar alguna medicina o tiene alguna condición médica (así como epilepsia, problemas cardiacos, etc.) favor de avisar al guía.
* Costa Rica tiene una variedad de vida silvestre, siendo lleno de insectos, serpientes, cocodrilos y otros animalitos, etc., así que además derrumbes, inundaciones, y otros aspectos naturales. Por eso, no nos hacemos responsables de picaduras, mordidas u otros contactos con la naturaleza o por fuerza mayor.
* Tours de aventura tienen riesgos inherentes y requieren esfuerzo físico. Debe tener buena condición física y no tener ningún problema de corazón o heridas, así cómo un hombro lesionado, estar embarazada o tener operaciones recientes. Samara Adventure Company cuenta con un seguro de responsabilidad civil, un contrato con paramedicos especialistas en emergencia y procedimientos a seguir en caso de accidentes, sin embargo recomendamos que nuestros clientes tengan sus propios seguros médicos para viajar.
* Edades recomendadas para tours operados por Samara Adventure Company: Kayak en el mar o rio, Stand Up Paddling, Surf, Caminatas, 8 -65 años; Cabalgatas: 8-55 años; Rafting clase 3-4: 13-55; Río Balsa clase 2-3 y Cavernas de Barra Honda: 10-65; Canyoneering y Cerro Chato: 13-55, para tour de observación de Tortugas, aves, delfines de 4-65. Cuando alguien está afuera de las edades recomendadas o que un adulto con niños bajo su responsabilidad, pedimos que firmen un Waiver especial. La mayoría de tours requiere un mín. de 2 pax. Favor de estar listo a la hora indicada, solo podemos esperar 5 minutos al recoger.
* El peso máximo para rafting, canyoneering y cabalgatas y Kayak es de 200 lbs. Es posible que se haga una excepción en canyoneering si su cintura es de 42 pulgadas o menos. La altura mín. de rafting: 4 ft.
* Clientes deben usar zapatos seguros y traer ropa para cambiarse (canyoneering, cabalgatas, y caminatas se recomienda zapatos cerrados.) Recomendamos no llevar cosas de valor como joyas, dinero, pasaporte o cámara. Samara Adventure Company y sus afiliados no se hacen responsable de artículos perdidos, rotos o dañados.

***Políticas de pago:***

* Niños menores de 10 años, estudiantes con carnet, gente nacional, residentes reciben 10% descuento del neto en tours operados por Samara Adventure Company (20% descuento en el Rack si es vendido x Samara Advenure Company directo.) Grupos de 10+ reciben 10% de descuento extra. Guías/choferes que van con el grupo gratis, con un máximo de 2 pax por reserva.
* Tours PRIVADOS operados por Samara Adventure Company, se manejan con un cobro extra de el doble del neto.
* Nuestros transportes no incluyen servicio de guía bilingüe, en caso de ser requerido, debe de ser previamente informado y posee un cargo extra de $45
* **Todo tour/servicio debe de ser pre-pagado con una semana de anticipación** – Los depósitos directos se hacen a la cuenta de Skynet Tours SA en el Banco Nacional de Costa Rica: 200-02-013-004161-8 en dolares (cta cliente: 15101320020041600 cedula 3-101-382398) y mandar la colilla al 2656-0917 o reportarlos al correo electrónico [dortega@samara-tours.com](mailto:dortega@samara-tours.com) .
* En caso de empresas con crédito aprobado por gerencia de Samara Adventure Company, debe de reservar por FAX o e-mail (preferiblemente) y recibir confirmación por escrito de nuestra empresa. Además, se puede hacer el pago por tarjeta de crédito, mediante una autorización firmada (Visa/Mastercard/American Express). La tarjeta de crédito será cobrada al recibir la autorización en nuestra oficina. Debido a nuestros tours personalizados, no podemos confirmar su reservación hasta recibir su pago, en el caso de reservas que lleguen por alguna razón al día de su realización y la misma no se encuentre como pagada, nos vemos en la obligación de cancelar dicho servicio sin ninguna responsabilidad.
* **TODOS** losclientes deben presentar voucher para evitar confusiones. Si sus clientes pagan directo a Samara Adventure Company deducimos 5% para cubrir el gasto de tarjeta de crédito.
* Damos 100% devolución con 48 horas de aviso por escrito a Samara Adventure Company, 50% devolución con 24 horas y no habrá devoluciones para cancelaciones sin previo aviso o No Shows.

***RESERVATION POLICIES***

*To make our clients’ trip more enjoyable and safe, we’d like to tell you about some of our policies for our exciting adventures:*

* Samara Adventure Company also reserves the right to cancel any trip due to unsafe conditions and will only run a tour according to established company policies. Full refund is given if (on rare occasion) no tour is run. For reasons beyond our control (climate, river levels, etc.), we may change to a more-suitable tour with an equal or similar difficulty rating and adventure-appeal or offer other options so you don’t miss out on a fun day in Costa Rica. Our Head Guide helps make the final decision.
* Kayaking, Stand Up Paddle and many of our other adventures involve some inherent risk and physical exertion, so you must be in good physical condition without any recent surgery, heart condition, pregnancy or injury. If you take medication such as allergy pills and need them with you or have other medical concerns, please inform the guide.
* The natural environment of Costa Rica is filled with insects, snakes, crocodiles & other wildlife. In addition, landslides, falling rocks & sudden flash floods are possible. We may not be held responsible for an encounter with any of the above.
* Samara Adventure Company has a civil responsibility insurance policy, a contract with a specialized paramedics company and our guides and drivers are trained in first aid and CPR in case of emergency. However, we highly recommend you have your own travel insurance with a reputable company prior to participating in a tour. Please ask us for travel insurance options.
* Recommended ages for tours operated by Samara Adventure Company: River or Ocean Kayak; Stand Up Paddle, Surf & Hikes 8-65, Rafting, & Barra Honda Caves: 10-65; Rafting Class 3,4 Horseback rinding, barra Honda Caves 10 -65; Turtle, dolphin and bird observation tours 4-65.For those outside of the age recommendations or if there is an adult accompanying a child, we ask that clients request & sign a special Waiver for such cases. Most tours require 2 pax minimum.
* The max. weight limit for Kayaking, Stand Up paddle & horseback is 200 lbs. We may also cancel any client seen unfit to do a tour for their own safety and/or the safety of clients and guides. Clients must not be under the influence of drugs or alcohol.
* We recommend closed shoes for hikes, horseback & canyoneering. Clients should know how to swim & feel comfortable in water.
* Do not take valuables on tours such as jewelry, passports, etc. Samara Adventure Company & its affiliates are not responsible for lost, broken or stolen items. We have a lost & found box for tours & services & donate items after 2 weeks left behind.
* Please be ready at the given pick-up time and allow time for road conditions and other clients being picked-up along the way. If you have not been picked-up within 10 minutes of your established pick-up time, please call our office.
* Children 10 & under, Costa Rican citizens, residents & members of the military get a 10% discount on tours operated by Samara Adventure Company.
* Private tours operated by Samara Adventure Company are double the net price.

***Payment Policies:***

* For agencies, all tours must be prepaid at least one week prior to service. Payments can be made to PayPal or credit card via a signed credit card authorization form (Visa/Mastercard/American Express). Credit cards are charged once the authorization form has been received in our office. Direct deposits can be made to our Banco Nacional de Costa Rica dollars account: 200-02-013-004161-8 (cta cliente: 15101320020041600 ID. 3-101-382398). If paying via PayPal, related transaction charges will be covered by the purchaser. Reservations are not confirmed until we acknowledge receipt of written service request and/or credit card authorization form.
* Confirmation subject to availability: Due to our small, personalized tours, we cannot guarantee your reservation until we have confirmed receipt of your payment. We may require an earlier pre-payment for tours and services during our high season (July-August and/or December-January, etc.).
* Cancellations for day tours must be made no later than 48 hours prior to the service. For package tours cancelled less than one-month in advance, we cannot give a full refund because many hotels and other tour operators do not allow for short-notice cancellations. If payment is made via deposit, wire transfer, PayPal or credit card, please send deposit slip as confirmation of pre-payment. No refunds for no shows.

***IMPORTANT:*** *Any cancellation by a client must be made in writing and acknowledged by Samara Adventure Company in writing. The date on which the request to cancel is received by us will determine the cancellation charge applicable.*