

Osa Mountain Resort

General Policies, Terms & Conditions

Cancellation policies:

If the reservation is canceled 30 days or more prior to the guest's arrival they will not be charged. If the cancellation is received between 21 and 29 days before the guest's arrival, they will be charged 25% of the total of the bill. If the cancellation is received between 15 and 20 days prior to guest arrival they will be charged 50% of the total amount paid to Osa Mountain Resort. In case of "no-shows" or a cancellation received 14 days or less before the guest's arrival, Osa Mountain Resort will retain 100% of the payment.

Prepaid unused services are not refundable or credited to future.

Maximum Guests per Villa:

One Bedroom Villa - 3 persons
Two Bedroom Villa - 5 persons
Three Bedroom Villa - 8 persons

We provide air mattresses for guests without a bedroom... 3rd person in 1 BR, 5th person in 2 BR and 6th & 7th person in 3 BR villas.

Child Policies:

First child (toddler or juvenile) stays free with two paying adults.

Babies up to 2 years always stay free and do not count towards guest total per villa.

Toddlers 3 to 6 years receive free meals with paying adult and lodging at child prices.

Juveniles 7 to 15 years receive child's price for meals and lodging.

Teens 16+ are charged as adults for meals and lodging.

Arrival & Departure:

Check in is at 1:00 pm and check out is at 11:00 am. However, coming and leaving on the right day is good enough for us if we know ahead of time.

Payment of a Reservation:

Payment for all agent bookings must be made at the time the reservation is made & before the guest's arrival to our resort. We do not accept credit card as payment from agents unless you do so at the resort in person. We do accept credit card payment from the customer for additional charges at the resort.